Sign up

ManageEngine Endpoint Central training

2 days (14 hours)

Presentation

Find out how to master all ManageEngine Endpoint Central features, whether you want to master full cloud, hybrid or even secure your data.

You'll gain an in-depth understanding of ManageEngine Endpoint Central's architecture, how it works and how to apply endpoint management best practices.

This training course will enable you to easily navigate the management interface, prepare your environments and configure the infrastructure to optimally meet your specific needs.

Just like our other training courses, this ManageEngine Endpoint Central training course will provide you with the latest resources and most effective methods for getting the most out of this solution.

Objectives

- Understand the essential role of ManageEngine Endpoint Central in unified endpoint management (UEM)
- How to implement effective safety measures
- Acquire the skills needed to customize, integrate and optimize endpoint management

Target audience

- Developers
- Infrastructure engineer

- System administrators
- DevOps

Prerequisites

No prerequisites.

ManageEngine Endpoint Central training program

Day 1: Understanding, installing and securing endpoints Morning:

Introduction and setup

- Session objectives
  - Understand the role of ManageEngine Endpoint Central in Unified Endpoint Management (UEM).
  - Identify the benefits for IT administrators and hybrid environments.
- Tool presentation
  - Key features and integration with other solutions (ServiceDesk Plus, Zendesk, etc.).
  - Differences between On-Premise and Cloud versions.
- Installation and configuration
  - Specific requirements for each version.
  - Secure installation steps and initial configuration.
  - Active Directory discovery and integration.

Afternoon: Securing endpoints

- Endpoint privilege management
  - Manage local accounts and access rights.
  - Implementation and monitoring of BitLocker rules.
- Prevention and protection
  - Data loss prevention (DLP) mechanisms.
  - Proactive protection against attacks via Endpoint Central.
- Remote access
  - Integrated tools: remote control, scripting and troubleshooting.

Day 2: Asset management, optimization and user experience

Morning: Systems and asset management

- Operating system management
  - Image, deployment and management of Windows, Mac and Linux OS.
  - Browser management, extensions and predefined configurations.

- Asset and application management
  - Inventory and tracking of IT assets.
  - Management of software licenses and prohibited software.
  - Automated software deployment and compliance monitoring.
- Vulnerability management and compliance
  - Application of CIS benchmarks and safety audits.
  - Automated patch management.

Afternoon: Optimization and Customization

- User experience
  - Dashboards, user management and compliance reports.
  - Proactive monitoring and tracking of end-user experience.
- Customization and advanced integration
  - Custom development and integration with ServiceNow/Zendesk.
  - Optimization of UEM processes with customized rules.
- Conclusion and implementation
  - Functionality update and roadmap.
  - Interactive workshop: case studies.
  - Questions and answers

Companies concerned

This course is aimed at both individuals and companies, large or small, wishing to train their teams in a new advanced computer technology, or to acquire specific business knowledge or modern methods.

Positioning on entry to training

Positioning at the start of training complies with Qualiopi quality criteria. As soon as registration is finalized, the learner receives a self-assessment questionnaire which enables us to assess his or her estimated level of proficiency in different types of technology, as well as his or her expectations and personal objectives for the training to come, within the limits imposed by the selected format. This questionnaire also enables us to anticipate any connection or security difficulties within the company (intra-company or virtual classroom) which could be problematic for the follow-up and smooth running of the training session.

Teaching methods

Practical course: 60% Practical, 40% Theory. Training material distributed in digital format to all participants.

Organization

The course alternates theoretical input from the trainer, supported by examples, with brainstorming sessions and group work.

Validation

At the end of the session, a multiple-choice questionnaire is used to check correct acquisition.

skills.

Sanction

A certificate will be issued to each trainee who completes the course.